

Direction from Chief Health Officer in accordance with emergency powers arising from the declared public health emergency

Public Health Act 2005 (Qld)

Section 362B

On 29 January 2020, under the *Public Health Act 2005*, the Minister for Health and Minister for Ambulance Services made an order declaring a public health emergency in relation to coronavirus disease (COVID-19). The public health emergency area specified in the order is for 'all of Queensland'. **Its duration has been extended by regulation to 31 March 2021 and may be further extended.**

Further to this declaration, I, Professor Keith McNeil, Chief Health Officer, reasonably believe it is necessary to give the following direction pursuant to the powers under s 362B of the *Public Health Act 2005* to assist in containing, or to respond to, the spread of COVID-19 within the community.

Preamble

1. This Public Health Direction replaces the Public Health Direction referred to as the *Restrictions on Businesses, Activities and Undertakings (No. 15)* made on 8 March 2021 and is the successor of that Direction.
2. This Public Health Direction is to be read in conjunction with other Public Health Directions issued under section 362B of the *Public Health Act 2005* that have not expired or been revoked.

Citation

3. This Public Health Direction may be referred to as the *Restrictions on Businesses, Activities and Undertakings Direction (No. 16)*.

Revocation

4. The *Restrictions on Businesses, Activities and Undertakings Direction (No. 15)* made on 8 March 2021 is revoked from 1am on 13 March 2021.

Commencement

5. This Public Health Direction applies from 1am on 13 March 2021 until the end of the declared public health emergency, unless it is revoked or replaced.

PART 1 — DIRECTION – RESTRICTIONS ON BUSINESSES, ACTIVITIES AND UNDERTAKINGS

Operating a Restricted Business, Activity or Undertaking

6. A **restricted business, activity or undertaking** is a business, activity or undertaking of the type specified in column 1 of Schedule 1.
7. A person who owns, controls or operates a **restricted business, activity or undertaking** in the State of Queensland, including operating at a private residence, or in a public space, must when operating the business, activity or undertaking comply with:
 - a. any restrictions listed in column 2 of Schedule 1; and

- b. the **occupant density**, except for a business listed in schedule 1A, if contact information is not collected electronically in accordance with paragraph 11, the occupant density provided in paragraph 15(d) applies; and

Note – nothing in this Direction is taken to allow a business to exceed the number of occupants permitted under regulations or legislation applying to the business such as fire safety, planning approvals or workplace health and safety regulations.

- c. the **COVID SAFE Framework** (see paragraph 9); and
- d. **public health controls**

unless otherwise specified in column 2 of Schedule 1.

*Note – people should observe **physical distancing** to the extent possible.*

- 8. Where an **Approved Plan**, **COVID Safe Checklist** or **COVID Safe Event Checklist** refers to a requirement that is different to a requirement in this Direction, the requirement in this Direction prevails to the extent of any inconsistency.

*Example – the **Approved Plan** for Queensland Tourism and Accommodation refers to a density of no more than one person per 4 square metres of floor space. A business may allow one person per 2 square metres or up to 100 per cent of seated venue capacity where patrons are in **ticketed and allocated seating** or unless otherwise specified in column 2 of Schedule 1.*

COVID Safe Framework

- 9. The COVID Safe Framework is:

- a. where there is an **Approved Plan** for the business, activity or undertaking - the **Approved Plan**; or

*Note – an **Approved Plan** remains valid and does not require further approval by the Chief Health Officer or a delegate where it is updated to reflect changes to the Direction.*

*Note – an **Approved Plan** is either a **COVID Safe Industry Plan**, a **Site Specific COVID Safe Plan**, a **COVID Safe Professional Sporting Code Plan**, or a **COVID Safe Event Plan** approved by the Chief Health Officer or delegate.*

- b. where there is no **Approved Plan** for the business, activity or undertaking - a **COVID Safe Checklist** (if applicable) or a **COVID Safe Event Checklist**; or
- c. where the business elects not to operate under an **Approved Plan** (despite one being applicable) – an applicable **COVID Safe Checklist** for a maximum of 50 people; or

*Example – a small café may prefer to operate under the **COVID Safe Checklist** for dining and drinking in venues rather than an **Approved Plan**.*

- d. where there is no applicable **Approved Plan**, **COVID Safe Checklist** or **COVID Safe Event Checklist** a person who owns, controls or operates a **restricted business, activity or undertaking** must –
 - i. operate for a maximum of 50 people with no more than one person per 2 square metres, unless otherwise specified in column 2 of Schedule 1; and
 - ii. collect and keep **contact information**; and
 - iii. ensure **physical distancing** is observed; and

- iv. operate the business, activity or undertaking in accordance with all other requirements of this Direction.
10. The Chief Health Officer or delegate may amend or impose conditions on an **Approved Plan**.

Collection of Contact Information - Requirements for Businesses in Schedule 1A

*Note – the requirements in paragraphs 11 to 15 apply to a **restricted business, activity or undertaking** to the extent it operates a business listed in Schedule 1A (hospitality businesses), regardless of whether the business forms part of a business listed in Schedule 1B. For example, a restaurant in a casino or café in a gallery must comply with this requirement.*

Electronic collection of contact information

11. A person who owns, controls or operates a **restricted business, activity or undertaking** listed in Schedule 1A must electronically collect **contact information** about all guests, patrons and staff at the time of entry, unless otherwise specified, by using either:
- a. the **Check In Qld app**; or
 - b. another electronic method (for example, collecting **contact information** using a QR code or excel spreadsheet).

Collection of contact information using another electronic method

12. If **contact information** is collected using 'another electronic method' under paragraph 11(b), the person who owns, controls or operates a **restricted business, activity or undertaking** listed in Schedule 1A must:
- a. comply with the **requirements for collection and storage**; and
 - b. if requested, provide the information collected under paragraph 11(b) to a **public health officer** within a stated time.

Collection of contact information using another method due to temporary circumstances

13. If a person who owns, controls or operates a **restricted business, activity or undertaking** listed in Schedule 1A cannot electronically collect **contact information** because:
- a. a guest, patron or staff member cannot provide the required contact information electronically; or
Example – a person may be unable to use an electronic sign in system due to age, disability or language barriers.
 - b. it is not possible to collect the information electronically due to unexpected circumstances;
Example – unexpected circumstances may include temporary issues with an internet service or breakdown in the electronic system.
14. the person must collect and keep **contact information** using another method.
15. *Example - a paper-based form*
16. If **contact information** is collected using 'another method' under paragraph 13, the person who owns, controls or operates a **restricted business, activity or undertaking** listed in Schedule 1A must:

- a. transfer the information to an electronic system within 24 hours of collecting the information; and
- b. comply with the **requirements for collection and storage**.

Non-electronic collection of contact information

15. A person who owns, controls or operates a **restricted business, activity or undertaking** listed in Schedule 1A that does not electronically collect **contact information** about all guests, patrons and staff must:
 - a. collect and keep **contact information** about all guests, patrons and staff at the time of entry using another method; and
Example - alternative means of collecting and keeping contact information may include paper-based forms.
 - b. comply with the **requirements for collection and storage**; and
 - c. if requested, provide the information collected to a **public health officer** within a stated time; and
 - d. operate with an occupant density limit of one person per 4 square metres; and
 - e. operate for seated patrons only.

Note – businesses that do not use electronic sign in may only have one person per 4 square metres in indoor and outdoor spaces.

Note – where contact details are collected non-electronically in accordance with this paragraph, the requirements in paragraph 15(d) and (e) apply despite differing requirements set out elsewhere in the Direction or the COVID Safe Framework.

Collection of contact information - Requirements for Businesses in Schedule 1B

16. A person who owns, controls or operates a **restricted business, activity or undertaking** listed in Schedule 1B must collect **contact information** about all guests, patrons and staff at the time of entry unless otherwise specified.
Note – businesses in Schedule 1B may use either electronic or non-electronic methods to collect contact information from patrons.
17. A person who owns, controls or operates a **restricted business, activity or undertaking** listed in Schedule 1B that uses a method (electronic or non-electronic), other than the **Check In Qld app**, to collect **contact information** must:
 - a. comply with the **requirements for collection and storage**; and
 - b. if requested, provide the information collected to a **public health officer** within a stated time.

Buffet self-service

18. A person who owns, controls or operates a **restricted business, activity or undertaking** that serves food must not allow food to be served via self-service buffet.

Example – café, restaurant, hotel, RSL, casino.

Note – also see buffet self-service restrictions in paragraph 22.

Dancing

19. A person who owns, controls or operates a **restricted business, activity or undertaking**, may operate an area for dancing on the basis that no more than one person per 2 square metres dances in the dance area.
20. A person who owns, controls or operates a **restricted business, activity or undertaking** should ensure reasonable measures are in place to facilitate the distribution of people across a dance area, including, but not limited to:
 - a. providing appropriate signage to encourage **physical distancing** between distinct groups in dance areas; and
 - b. ensuring staff encourage patrons to observe **physical distancing** in dance areas; and
 - c. using tables or other fixtures to encourage the distribution of people in a dance area in settings where it is appropriate and safe to do so.

Example – an RSL or nightclub may allow dancing to occur in an indoor or outdoor space using fixtures, where it is appropriate and safe to do so, to encourage groups of people to be evenly distributed across a dance area. Mosh pits that exceed one person per 2 square metres are not permitted.
21. Where a **restricted business, activity or undertaking** listed in Schedule 1A does not electronically collect **contact information** in accordance with paragraphs 11 to 14, no dancing is permitted at the venue, and the requirement for seated patrons in paragraph 15(e) applies.

Non-Restricted Businesses, Activities and Undertakings

22. A **non-restricted business, activity or undertaking** that serves food must not allow food to be served via self-service buffet.

Example – a work site, residential aged care facility or canteen.
23. A **non-restricted business, activity or undertaking** may otherwise operate as normal, with physical distancing observed and subject to any other applicable Public Health Directions.

PART 2 - PENALTIES

A person to whom the direction applies commits an offence if the person fails, without reasonable excuse, to comply with the direction.

Section 362D of the *Public Health Act 2005* provides:

Failure to comply with public health directions

- A person to whom a public health direction applies must comply with the direction unless the person has a reasonable excuse.
- Maximum penalty—100 penalty units or 6 months imprisonment.

Professor Keith McNeil
Chief Health Officer

11 March 2021

Published on the Queensland Health website at 1:00 am AEST 13 March 2021.

Schedule 1

Column 1 Business, activity, undertaking, premises or place	Column 2 Restrictions and Allowances
Schedule 1A	
Food and drink	
Retail food services (including cafes, restaurants, fast-food outlets)	<ul style="list-style-type: none"> • Must operate in compliance with paragraphs 11 to 15 for dine in patrons. • May also operate for takeaway service and home delivery.
Food courts	<ul style="list-style-type: none"> • Must operate in compliance with a COVID Safe Checklist. • The requirement to collect contact information does not apply.
Entertainment venues	
Pubs, licensed clubs, RSL clubs, function centres, bars, wineries, distilleries and microbreweries, and licensed premises in hotels	<ul style="list-style-type: none"> • Must operate in compliance with paragraphs 11 to 15 for dine in patrons. • May also operate for takeaway service and home delivery.
High risk businesses, activities and undertakings	
Nightclubs	<ul style="list-style-type: none"> • Must operate in compliance with paragraphs 11 to 15.
Schedule 1B	
Retail	
Auction houses	
Real estate auctions and open house inspections	
Beauty and personal care services	
Hairdressing	
<ul style="list-style-type: none"> • Beauty therapy (for example, facials, makeup, waxing and laser treatments) 	

Column 1 Business, activity, undertaking, premises or place	Column 2 Restrictions and Allowances
<ul style="list-style-type: none"> • Nail services (including manicures, pedicures) • Tanning • Cosmetic injections • Personal appearance services where skin penetration is used (example - tattooing, body piercing, skin implants, hair implants, microneedling) • Massage (therapeutic) • Day spas and wellness centres (excluding water-based spa services such as saunas and bathhouses) 	
<ul style="list-style-type: none"> • Non-therapeutic massage • Water-based spa services such as saunas, bathhouses and floatation services 	<p>May operate to provide the services listed in Column 1, in compliance with:</p> <ul style="list-style-type: none"> • an Approved Plan; or • despite occupant density, for a maximum of 50 people in compliance with a COVID Safe Checklist, where not complying with an Approved Plan. <p><i>Note – for businesses that provide one of the services listed in Column 1 in compliance with a COVID Safe Checklist, they are limited to 50 people for these services, regardless of whether they provide any other beauty-related services in the category above (for example, a massage parlour that provides both therapeutic and non-therapeutic massage).</i></p>
Entertainment venues	
Casinos, gaming or gambling venues including wagering outlets that are open to, and accessible by, members of the public	<ul style="list-style-type: none"> • For gaming, must operate in compliance with an Approved Plan.
Major Sports Stadiums	
Concert venues, theatres, auditoriums and cinemas	

Column 1 Business, activity, undertaking, premises or place	Column 2 Restrictions and Allowances
<p><i>Note – if a venue does not have an Approved Plan they may operate under another element of the COVID Safe Framework (see paragraph 9)</i></p>	
<p>Convention centres and show grounds</p>	
<p>Indoor and outdoor events <i>(Example – marathons, cultural festivals, fetes, expos)</i></p>	<p>Requirements for events under an <i>Approved Plan</i> (not including a <i>COVID Safe Event Plan</i>)</p> <ul style="list-style-type: none"> • Indoor and outdoor events may operate in compliance with an Approved Plan (if applicable), other than a COVID Safe Event Plan, where such an Approved Plan exists and all parts of the event fall within the scope of that Approved Plan. • If more than 500 people (indoor events) or more than 1,500 people (outdoor events) will be in attendance, the event organiser must notify the local public health unit a minimum of 10 business days prior to the event taking place. <p>Requirements for outdoor events with fewer than 500 people per day</p> <ul style="list-style-type: none"> • Outdoor events with fewer than 500 people per day do not require a COVID Safe Event Checklist or further approval. Occupant density and the requirement to collect contact information does not apply. <p>Requirements for events under a <i>COVID Safe Event Checklist</i> or <i>COVID Safe Event Plan</i></p> <ul style="list-style-type: none"> • Indoor or outdoor events operating under a COVID Safe Event Checklist or COVID Safe Event Plan must operate in accordance with the following conditions, depending on the number of people per event (or number of people per day for multi-day events) and whether the event is held indoors or outdoors:

Column 1 Business, activity, undertaking, premises or place	Column 2 Restrictions and Allowances
	<ul style="list-style-type: none"> ○ Must operate in accordance with occupant density, and the following conditions: ○ Indoor events <ul style="list-style-type: none"> ▪ Fewer than 500 people per day – must comply with a COVID Safe Event Checklist, no further approval needed; ▪ Between 500 and 10,000 people per day - must comply with a COVID Safe Event Plan approved by local public health units. The event organiser must submit the COVID Safe Event Plan for approval a minimum of 10 business days prior to the event taking place; ▪ Over 10,000 people per day - must comply with a COVID Safe Event Plan approved by the Chief Health Officer. The event organiser must submit the COVID Safe Event Plan for approval a minimum of 20 business days prior to the event taking place. ○ Outdoor events <ul style="list-style-type: none"> ▪ Between 500 and 1,499 people per day – must comply with a COVID Safe Event Checklist, no further approval needed; ▪ Between 1,500 and 10,000 people per day - must comply with a COVID Safe Event Plan approved by local public health units. The event organiser must submit the COVID Safe

Column 1 Business, activity, undertaking, premises or place	Column 2 Restrictions and Allowances
	<p>Event Plan for approval a minimum of 10 business days prior to the event taking place;</p> <ul style="list-style-type: none"> ▪ Over 10,000 people per day - must comply with a COVID Safe Event Plan approved by the Chief Health Officer. The event organiser must submit the COVID Safe Event Plan for approval a minimum of 20 business days prior to the event taking place. <p><i>Note – Multi-day events may operate in accordance with the above conditions, depending on the number of people in attendance per day. For example, a 3-day outdoor event with 1,000 attendees per day may comply with a COVID Safe Event Checklist.</i></p>
Theme parks, outdoor amusement parks, tourism experiences and arcades	
Indoor play centres and unattended children’s rides and games in retail premises	
Leisure and recreation	
Boot camps, personal training	
Gyms, health clubs, fitness centres, yoga, barre, spin facilities and dance studios	
Indoor sporting centres and venues	<ul style="list-style-type: none"> • Must comply with occupant density off the field of play. • Occupant density does not apply on the field of play. <p><i>Example – spectators and coaches at an indoor netball game must comply with the one person per 2 square metre rule but players on the netball court are not required to.</i></p>

Column 1 Business, activity, undertaking, premises or place	Column 2 Restrictions and Allowances
	<p><i>Example – a business that hires an indoor school basketball venue for an event may use up to 100 per cent of seated venue capacity when spectators are in ticketed and allocated seating.</i></p>
<p>Social sporting-based activities, community sports clubs</p>	<ul style="list-style-type: none"> • Indoor sports must comply with occupant density off the field of play. Occupant density does not apply on the field of play. • Outdoor sports must observe physical distancing off the field of play. Occupant density does not apply on the field of play. <p><i>Example – spectators watching a rugby league match must observe physical distancing. Participants, coaches, officials and other support functions (trainers, medical staff, water runners etc) are not required to observe the one person per 2 square metre rule on the field.</i></p>
<p>Swimming pools</p> <ul style="list-style-type: none"> • training/rehabilitation purposes • use of public pools for swimming lessons, recreational purposes, use of pools in shared facilities such as hotels and apartment complexes 	<p>Must observe physical distancing out of the pool. Occupant density does not apply in the pool.</p> <p><i>Example – spectators and coaches at a water polo game must observe physical distancing. Players are not required to observe the one person per 2 square metre rule in the pool.</i></p>
<p>Residential facilities</p>	
<p>Hostels, bed and breakfasts, backpackers, boarding houses</p>	<ul style="list-style-type: none"> • No more than one person per 4 square metres for sleeping areas. • One person per 2 square metres for common areas open to or used by guests. • Facilities must only allow the number of persons permitted under the specific booking, letting or rental agreement for the premises or part of the premises to remain there overnight. • Facilities must have a health management plan, unless the facility

Column 1 Business, activity, undertaking, premises or place	Column 2 Restrictions and Allowances
	<p>operates solely for permanent residents of the facility or health and community services. A facility that is required to have a health management plan must operate in compliance with the health management plan.</p> <p><i>Example – Aboriginal hostels and boarding homes for people living with a disability or mental health issues are not required to have a health management plan.</i></p> <p><i>Note – facilities may also need to comply with the Seasonal Workers Health Management and International Quarantine Plans Direction (No. 2) or its successor</i></p>
<p>Short term rentals and short term accommodation (for example, serviced apartments including holiday rentals, holiday accommodation or hosting accommodation provided through online booking platforms)</p>	<ul style="list-style-type: none"> • No more than one person per 4 square metres for sleeping areas. • One person per 2 square metres for common areas open to or used by guests. • Facilities must only allow the number of persons permitted under the specific booking, letting or rental agreement for the premises or part of the premises to remain there overnight. • Facilities that offer shared bathroom or shared kitchen facilities to persons staying at the facility must also have a health management plan and must operate in compliance with the health management plan. <p><i>Note – facilities may also need to comply with the Seasonal Workers Health Management and International Quarantine Plans Direction (No. 2) or its successor</i></p>
Outdoor recreation	
<p>Caravan and camping parks</p>	<ul style="list-style-type: none"> • Must collect contact information in accordance with paragraphs 16 and 17. • Occupant density does not apply. • The COVID Safe Framework in paragraph 9 does not apply.

Column 1 Business, activity, undertaking, premises or place	Column 2 Restrictions and Allowances
	<p><i>Note – caravan and camping parks are not required to have an Approved Plan. Existing plans may be used as guidance.</i></p>
Zoos, aquariums and wildlife centres	
Non-residential institutions	
Galleries, museums, national and state institutions and historic sites	<p>The condition in paragraph 9(d)(i) does not apply.</p> <p>An event held at these venues will need to comply with the relevant indoor or outdoor event requirements.</p>
State and local government libraries	<p>The condition in paragraph 9(d)(i) does not apply.</p> <p>Libraries should allow for physical distancing to the extent possible.</p> <p>An event held at these venues will need to comply with the relevant indoor or outdoor event requirements.</p>
Community facilities (such as community centres and halls, recreation centres, youth centres, community clubs, RSLs, PCYCs)	<p>The condition in paragraph 9(d)(i) does not apply.</p> <p>Community facilities should allow for physical distancing to the extent possible.</p> <p>An event held at these venues will need to comply with the relevant indoor or outdoor event requirements.</p>
Wedding ceremonies	<p>Despite occupant density, may have:</p> <ul style="list-style-type: none"> • one person per 2 square metres; or • a maximum of 200 people, <p>whichever is greater.</p> <p><i>Note – the number of people permitted to attend a wedding reception (as distinguished from a wedding ceremony) is based on the requirements for the business, activity, undertaking, premises or place where the reception is held.</i></p> <p><i>Example – if a wedding reception is hosted by a restaurant, the requirements in paragraph 7, including occupant density and the COVID</i></p>

Column 1 Business, activity, undertaking, premises or place	Column 2 Restrictions and Allowances
	<p>Safe Framework, would determine how many guests could attend.</p>
<p>Funerals</p>	<p>Despite occupant density, may have:</p> <ul style="list-style-type: none"> • one person per 2 square metres; or • a maximum of 200 people, <p>whichever is greater.</p>
<p>Other religious and civil ceremonies, places of worship (excluding wedding ceremonies and funerals)</p>	
<p>Universities and other higher education institutions such as TAFEs and RTOs</p>	<ul style="list-style-type: none"> • Universities and other higher educational institutions such as TAFEs and RTOs must comply with occupant density in large lecture settings. <p><i>Note – large lecture settings may operate for one person per 2 square metres or 100 per cent of seated venue capacity with ticketed and allocated seating in accordance with the definition of occupant density in Schedule 2.</i></p> <ul style="list-style-type: none"> • The requirement to collect contact information only applies to large lecture settings operating for 100 per cent of seated venue capacity with ticketed and allocated seating. <p><i>Note – smaller education and teaching sessions, such as group seminars, tutorials, practicals and laboratory-based learnings, and vocational training sessions are not subject to occupant density. Physical distancing should be observed to the extent possible.</i></p> <ul style="list-style-type: none"> • Businesses, activities and undertakings such as cafes or sporting-based activities conducted at universities or other educational institutions must comply with the applicable requirements under this Direction.
<p>Professional and elite sport</p>	
<p>Professional sporting codes, elite sport, elite athletes</p>	<p>Must operate in compliance with an Approved Plan. The contact</p>

Column 1 Business, activity, undertaking, premises or place	Column 2 Restrictions and Allowances
	<i>information</i> and <i>occupant density</i> requirements do not apply.
High risk businesses, activities and undertakings	
Adult entertainment venues (strip clubs), brothels, sex on premises venues and sole operator sex workers	Must operate in compliance with an Approved Plan .

Schedule 2 Definitions

For the purposes of this Public Health Direction:

Approved Plan is an **COVID Safe Industry Plan**, a **Site Specific COVID Safe Plan**, a **COVID Safe Professional Sporting Code Plan** or a **COVID Safe Event Plan** approved by the Chief Health Officer or a delegate. Approved Plans can be accessed on the Queensland Government website here <https://www.covid19.qld.gov.au/government-actions/approved-industry-covid-safe-plans>.

Check In Qld app means the app developed by the Queensland Government for contact tracing purposes which, when used by a person, provides the Queensland Government with the person's **contact information** and details of the person's attendance at a restricted business, activity or undertaking.

Note – a person using the Check In Qld app may check in on behalf of other guests in the person's group.

Contact information means, at a minimum, the name, phone number, email address, and the date and time of attendance of guests, patrons and staff.

Note – businesses must take reasonable steps to ensure that the contact information collected from patrons is accurate.

COVID Safe Checklist means the applicable COVID Safe Checklist published on a Queensland Government website for the type of business, activity or undertaking.

See <https://www.covid19.qld.gov.au/>

Note – COVID Safe Checklists continue to apply.

COVID Safe Event Checklist means the applicable checklist forming part of the *Industry Framework for COVID Safe Events* published on a Queensland Government website.

See <https://www.covid19.qld.gov.au/government-actions/covid-safe-events>

COVID Safe Event Plan means a COVID Safe Plan developed for events by the event organiser and approved by local public health units or the Chief Health Officer.

COVID Safe Industry Plan means a COVID Safe Plan developed by an industry body based on best practice to allow industry to have additional customers on business premises.

COVID Safe Professional Sporting Code Plan means a COVID Safe Plan for a professional sporting code of national significance.

COVID Safe Site Specific Plan means a site-specific COVID Safe Plan for unique and/or large businesses.

For example – a theme park, zoo, state art gallery, concert venue or casino.

Health management plan means a plan to manage preventing the transmission of COVID-19 amongst employees, seasonal workers and the community that complies with the requirements specified by the Chief Health Officer.

Non-restricted business, activity or undertaking means a business, activity or undertaking that is not listed in Schedule 1 of this Direction.

Major Sports Stadiums include facilities managed by Stadiums Queensland (for example: North Queensland Stadium (Queensland Country Bank Stadium), The Gabba, Suncorp Stadium, Metricon Stadium, Queensland Tennis Centre).

Occupant density means:

- a. no more than one person per 2 square metres for areas open to or used by guests or patrons, whether indoors or outdoors; or

Example for (a): an area open to or used by guests or patrons of a café or restaurant is the dining area but not the kitchen.

- b. up to 100 per cent of seated venue capacity provided patrons are in **ticketed and allocated seating**.

*Note – businesses in Schedule 1A that do not collect and store **contact information** electronically must operate in accordance with the occupant density requirements in paragraph 14.*

Physical distancing includes remaining at least 1.5 metres away from other persons where possible.

Public health controls are measures to reduce public health risks. These measures may include environmental cleaning, hygiene measures, regular washing of hands, availability of hand sanitiser and avoiding handshaking.

Public health officer includes an emergency officer (general), a contact tracing officer or an authorised person under section 377 of the Public Health Act.

Restricted business, activity or undertaking see paragraph 6.

Retail food service means a retail business which provides food and/or drink, whether pre-prepared or prepared on site. This includes, but is not limited to cafes, restaurants and fast-food outlets.

Requirements for collection and storage means:

- a. securely storing contact information and not using it for any other purpose, other than for contact tracing; and
- b. deleting the information after not less than 30 days and not more than 56 days.

Ticketed and allocated seating means fixed seating where a patron is:

- a. given a record of their assigned seat number by way of a ticket; and
- b. remains in their assigned seat to the extent possible while they are present at the venue or event.