



**AUSTRALIAN AUTOMOTIVE  
AFTERMARKET ASSOCIATION**

# Motor Vehicle Service And Repair Information Sharing Scheme – A Progress Report

Stuart Charity  
Chief Executive Officer

2019-2020-2021

The Parliament of the  
Commonwealth of Australia

HOUSE OF REPRESENTATIVES

*Presented and read a first time*



**Competition and Consumer Amendment  
(Motor Vehicle Service and Repair  
Information Sharing Scheme) Bill 2021**

**No. , 2021**

*(Treasury)*

**A Bill for an Act to amend the *Competition and Consumer Act 2010* in relation to sharing information for motor vehicle service and repair, and for related purposes**

- Introduced into Parliament 24 March 2021. House of Representatives in May & Passed Senate June 2021.
- An amendment to Australia's Competition and Consumer Act 2010.
- Enforced by the Australian Competition and Consumer Commission.
- Penalties of up to \$10 million.
- Commences 1 July 2022

# Competition and Consumer Amendment (Motor Vehicle Service and Repair Information Sharing Scheme) Bill 2021

Type	Government
Portfolio	Treasury
Originating house	House of Representatives
Status	Passed Both Houses
Parliament no	46

## Summary

Amends the: *Competition and Consumer Act 2010* to establish a scheme that mandates that service and repair information provided to car dealership networks and manufacturer preferred repairs be made available for independent repairs and registered training organisations to purchase at a fair market price; and *Copyright Act 1968* to provide that the statutory licensing scheme for educational institutions does not apply to such information.

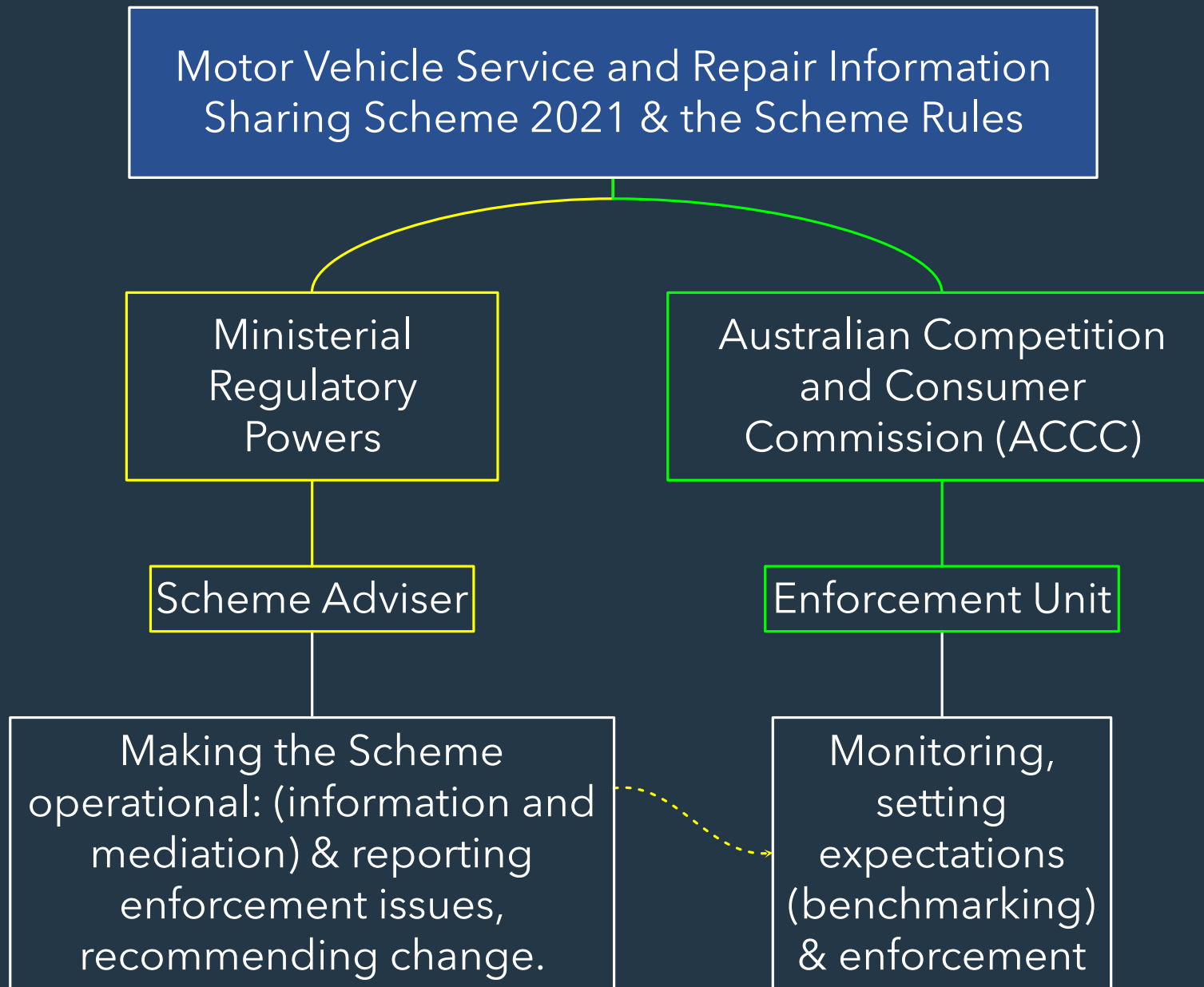
# Principles

1. The principle of fair competition - independent repairers get access to all information required to diagnose, service, & repair a vehicle. Includes vehicle modification.
2. The scheme **includes** access to security information and **Electric Vehicles**.
3. There is a **clear definition of fair and reasonable** commercial terms and a statement about **accessible format**. Real-time or 2 day.
4. The establishment of an **Industry Body** to operationalise the scheme.

# Legislative Instrument

Act gives powers to the Minister and the ACCC

Minister appoints the Scheme Adviser.



Minister Appointing AASRA  
to the role of Scheme  
Adviser February 2022

## Australian Automotive Service and Repair Authority AASRA

Facilitating Data Access

Secure Data Release/  
EV Data Release

Technical Panel

Dispute Resolution

Monitoring,  
Information,  
advice &  
continuous  
improvement

Board is comprised of one  
representative from each  
body & an Independent  
Chair

Australian Automotive Aftermarket Association AAAA

Australian Automotive Dealer Association AADA

Federal Chamber of Automotive Industries FCAI

Motor Trades Association of Australia MTAA



AASRA

Australian Automotive Service  
and Repair Authority





# AASRA Core Functions



- Provide information about the operation of the Scheme such as where to access repair information as well as subscription costs.
- Facilitate access to safety and security information for Australian repairers and registered training organisations (RTO's).



# Vehicle Manufacturers Obligations

- Offering to supply information used for conducting diagnostic, service or repair activities for scheme vehicles to all Australian repairers and scheme RTOs;
- Charging no more than the fair market value for the information;
- Supplying scheme information (immediately in most circumstances) once the repairer has paid the agreed price; and
- Restricting access to safety and security information to individuals who meet specified access criteria.

# What is safety information?

- the hydrogen system;
- the high voltage system;
- the hybrid system;
- the electric propulsion system;

Criteria for access: completion of AURETH001

AURETH101 Depower and reinitialise battery electric vehicles

# Security Information/Vehicle Security Professional

Scheme information relating to the security of the vehicle (including the locking and immobilising of the vehicle), where that information is: unique to the vehicle; and/or time limited (i.e., only usable for a limited period of time).

Access Criteria:

A National Police Check report

- An individual is not eligible to access security information if their national police check report shows they have been found guilty/convicted of
- theft of a motor vehicle, an offence involving theft, an offence involving deception, fraud or dishonesty, whether or not a custodial sentence was imposed; any other offence involving tampering with a motor vehicle or motor vehicle component, whether or not a custodial sentence was imposed.

# AASRA How will it work?



- AASRA Membership – base level = free membership/ Two step authentication (web and app based)
- AASRA validation service delivery: fee for service
  1. Vehicle Security Professional vetting/registration
  2. Vehicle Safety (EV) Professional vetting/registration
- Technical development for each car maker: fee for service

- Home
- Automaker Info**
- Truck Info
- Vehicle Security
- Teams and Projects
- Alerts
- Events
- General Meetings
- NASTF News
- CE News
- Calendars
- Service Info Request
- About
- Dashboard
- Reports

Automaker Service Information Links

Please click the brand logo of your choice to see all available information. Each automaker page is organized by topic. You will find standard links as well as special features or services that the automaker provides. If you are not seeing a brand please go to your account settings (in the menu to the left or under the "hamburger" menu on the top of your phone screen.) and verify that brand is selected. (indicated by the name being blue with a check mark)

 ACURA	 ASTON MARTIN	 	 BENTLEY	 	 Ferrari	 
 	 GENESIS	 HONDA	 HYUNDAI	 INFINITI	ISUZU	 JAGUAR
 	 	 	 LEXUS	 	 MAZDA	 Mercedes-Benz
 	 MITSUBISHI MOTORS	 	Polestar	 PORSCHE	 	SAAB
 smart	 	 	 SUBARU	 SUZUKI	 TESLA	 TOYOTA
 	 	<div>Missing Information Report</div>				



# AASRA How will it work?



AASRA

Australian Automotive Service  
and Repair Authority

- AASRA Members will pay a fee to be validated as "fit and proper" the definition of FPP is in the Scheme Rules. Validation fee will also be required for EV Professional.
- The AASRA registration process will be recognised by participating car makers – their system will 'know' what level of information you are validated to access.
- Car makers will earmark a small portion of their new revenue stream back to AASRA to assist with operating expenses, system updates, maintenance

# AASRA Working on it



Australian Automotive Service  
and Repair Authority

- ✓ Legal Structure – constitution, directors, business registration, name, logo, bank accounts.
- ✓ Formal MOU with NASTF/Appointment of an interim EO.
- ✓ Scheme Rules – defined hurdles for VSP and EV access. Scheme Adviser Status
- ✓ AASRA Website platform and templates



# AASRA Working on it



Australian Automotive Service  
and Repair Authority

- ✓ Technical Development Committee: working on local service information & technical development with carmakers.
- ≈ 37 Brands representing 90% of sales into the Australian Market are onboarding right now.

# AASRA Working on it



Australian Automotive Service  
and Repair Authority


- ≈ Establishing the AASRA office and staffing
- ≈ Dispute resolution and mediation.
- ≈ Standard Operating Procedures – e.g. Processes for referral to ACCC
- ≈ Reporting and monitoring functions
- ≈ Technical Committee
- ≈ Industry Awareness


AUSTRALIAN AUTO AFTERMARKET EXPO

# THE WORKSHOP OF THE FUTURE IS HERE >





**7-9 APRIL 2022**  
MELBOURNE EXHIBITION CENTRE



 SEMINAR SERIES

## FAIR AND OPEN COMPETITION IN THE AUTOMOTIVE INDUSTRY



**THE FUTURE IS HERE.  
IS YOUR WORKSHOP READY?**





**AUSTRALIAN AUTOMOTIVE  
AFTERMARKET ASSOCIATION**

# Mandatory Motor Vehicle Service And Repair Information Sharing Scheme

Stuart Charity  
Chief Executive Officer