



Automotive Service & Repair Industry Critical Trends Research

2025 - 2026

SUMMARY PACK



**AUSTRALIAN AUTOMOTIVE
AFTERMARKET ASSOCIATION**





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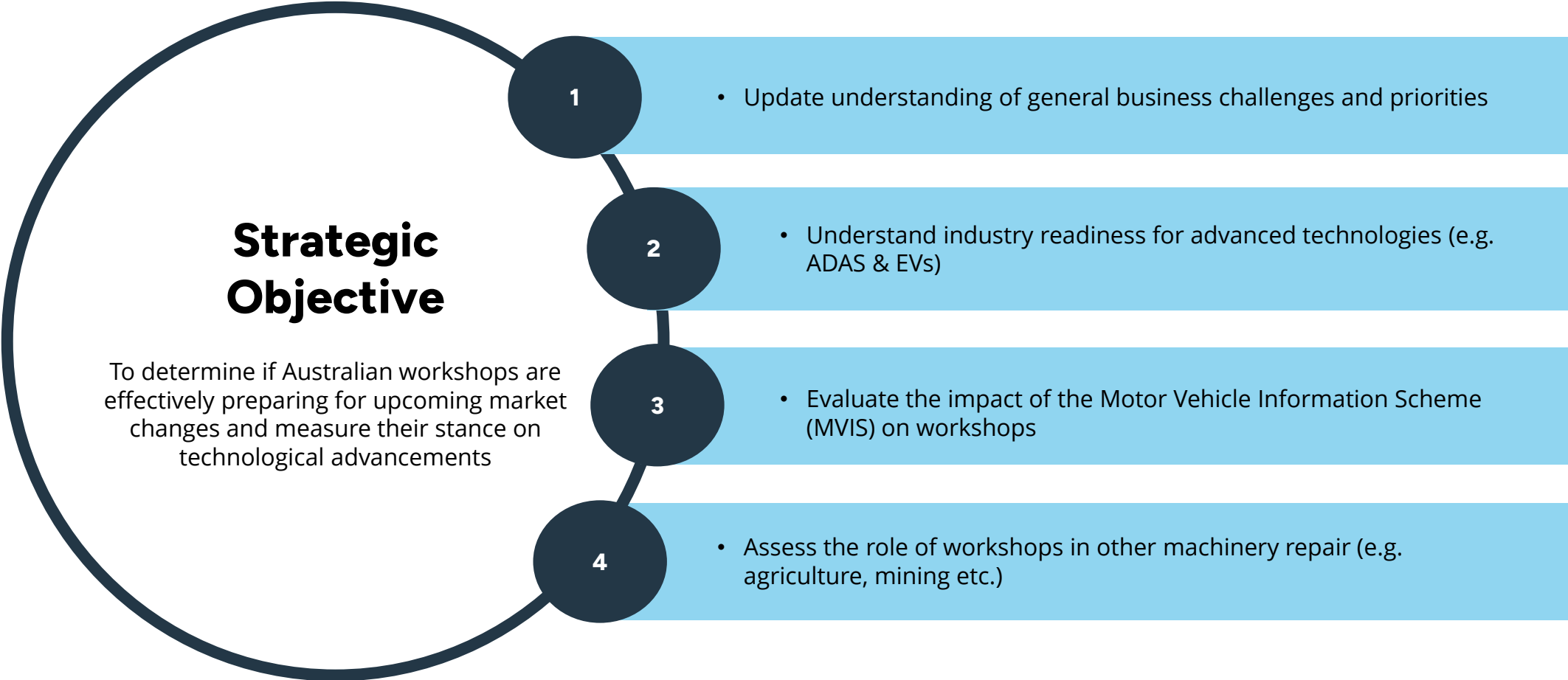
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Objectives & Methodology

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This research was commissioned to explore the current trends impacting the Australian automotive service and repair industry, and look at the support that the sector might need in the years ahead



This research captures a cross-section of Australia’s independent automotive workshops, with a robust national sample of 220 automotive businesses

Methodology

15-minute online survey, sample was collected through a combination of AAAA channels, external automotive workshop databases, and social media

Timing

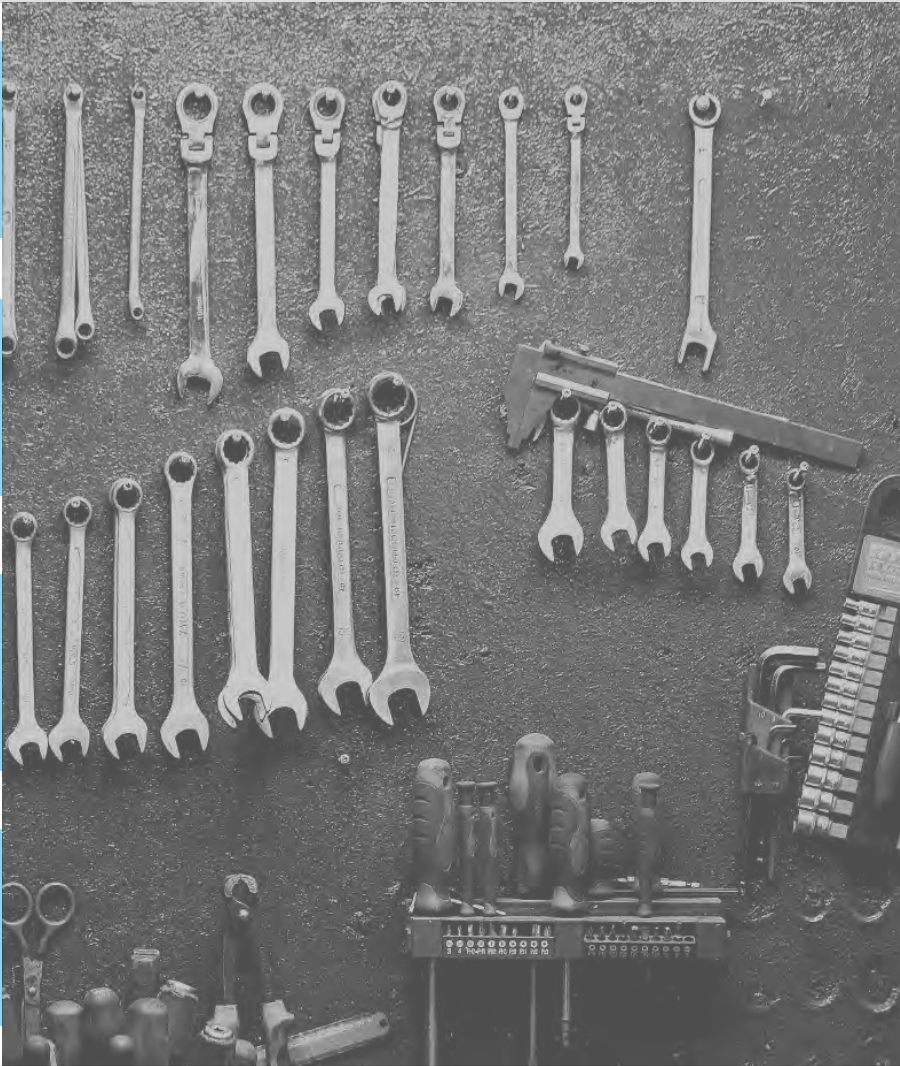
The survey was in field between April to May 2025

Sample

Minimum sample goal of n=200 with n=220 Mechanics reached

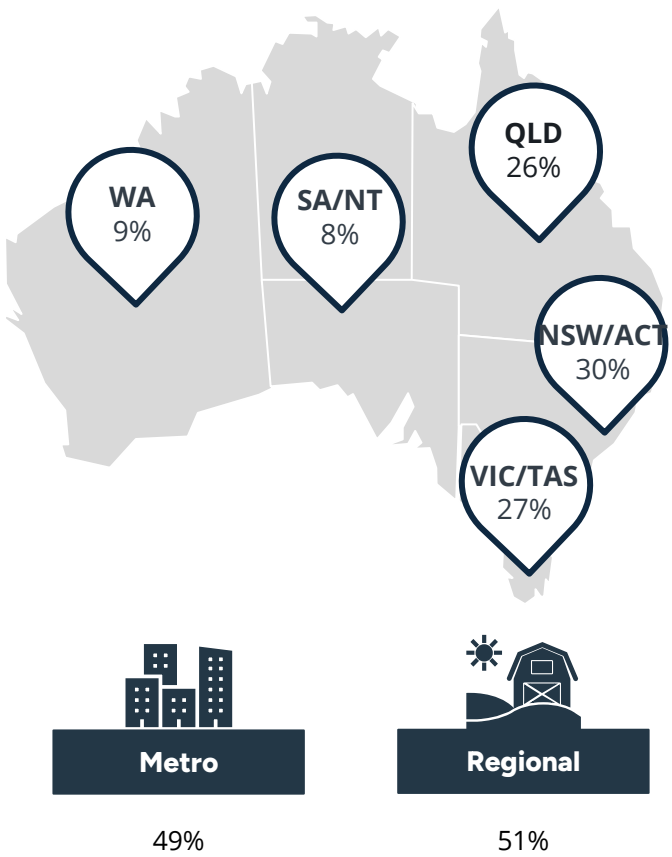
Prizes

A range of prizes (gift vouchers, Autocare tickets) were offered to encourage participation, with winners drawn at random from the survey participants

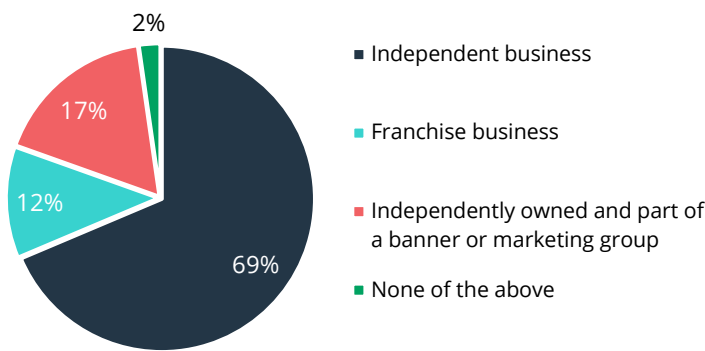


A variety of workshop decision-makers participated in the survey, spanning different business sizes, locations and structures

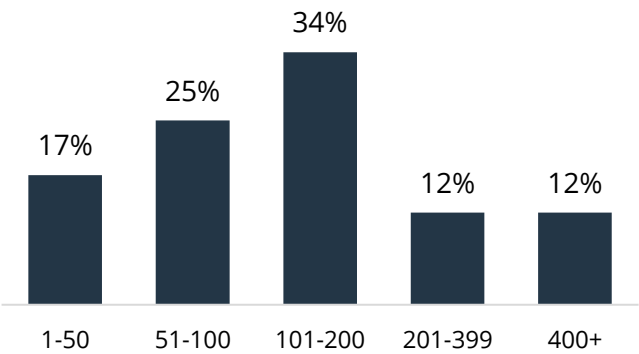
Location of Business



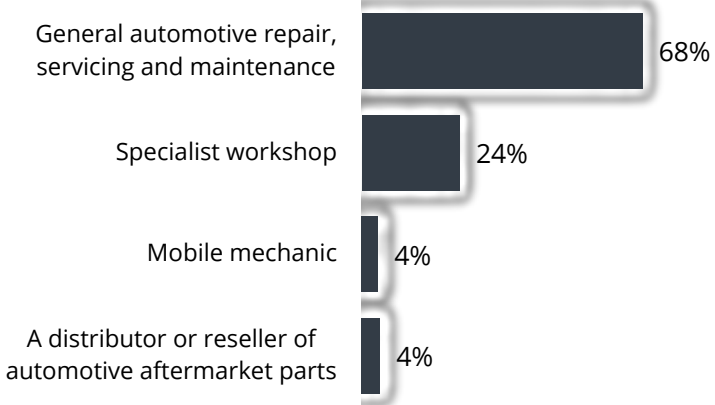
Business Structure



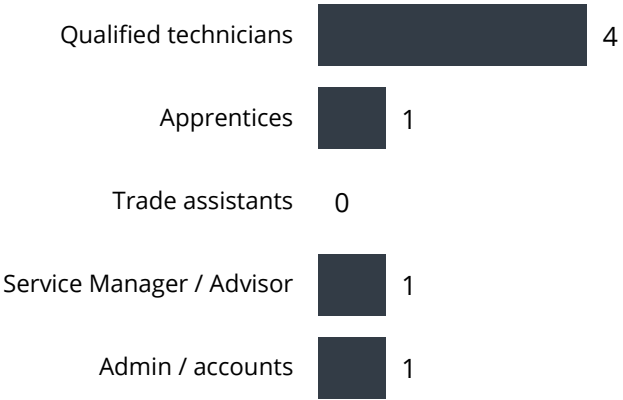
Average Repairs per Month:
median n=125



Type of Business



Workshop staff



THANK YOU

For further information about this research, please contact:

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The AAAA regularly commissions research on behalf of members to assess the health and trends within the broader automotive industry and various sectors within. The data gathered provides useful insights and powerful information for business growth and direction. The research also assists the AAAA in affecting regulatory change at a government level on behalf of the industry.

Members of the AAAA have free, unlimited and exclusive first access to our full research reports

Interested in becoming a AAAA Member? JOIN AAAA HERE

Or contact one of our Membership Development Managers to learn more about the benefits membership!

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